Combating Gender-Based Violence in Mongolia Project – Phase 2
Call for Proposals for One Stop Service Centers & Shelters
to Upgrade their Facilities & Services

April 2021

UNFPA Mongolia invites One Stop Service Centers (OSSC) and shelters for survivors of gender-based violence (GBV) and domestic violence (DV) in Mongolia to submit their proposals to be selected to receive the technical and financial support from the Combating Gender-Based Violence in Mongolia Project (CGBV Project) – Phase 2 through relevant Implementing Partners.

A. Background

The CGBV Project began as a 4-year endeavor launched in 2016 by UNFPA, the Government of Mongolia, and the Swiss Cooperation Office (SDC) as a comprehensive multi-stakeholder initiative to address GBV in the country by strengthening national capacity for prevention and response. The CGBV Project Phase 1 succeeded in three key ways: generating evidence on GBV/DV; raising public awareness about the urgency to address GBV; and establishing multi-sectoral mechanisms for survivor protection and perpetrator accountability.

Building on the achievements of Phase 1, the CGBV Project Phase 2 aims to continue to contribute to the reduction of GBV/DV prevalence in Mongolia by strengthening national capacity for prevention and response. Phase 2 will contribute to this goal in two ways: (1) institutionalizing and expanding the survivor protection and perpetrator accountability mechanisms, including GBV data generation; and (2) promoting gender equitable social norms by developing effective prevention mechanisms that engages various stakeholders at the community level.

To achieve these outcomes, six (6) One Stop Service Centers (OSSCs) and shelters in five provinces and one district of Ulaanbaatar will be selected to receive financial and technical support to upgrade and expand their services and facilities with a focus on improving survivor reintegration and accessibility. In addition to this, the communities where the OSSCs and shelters are located will also eventually receive additional support for the piloting of a comprehensive behavior change communication (BCC) model with the support of UNFPA’s technical staff and consultants.

The CGBV Project Phase 2 will run from 2020 to 2023. As such, the responsibilities of the selected OSSCs/shelters and the support they receive will run from 2021 to 2023.

B. Support for Project Sites and Expected Results

This call for proposals aims to identify eligible OSSCs and shelters to be selected to receive the technical and funding support from the Combating Gender-Based Violence in Mongolia Project (CGBV Project) – Phase 2 through relevant Implementing Partners, and thus receive technical and financial support to achieve the following results:

1. Expand the services offered to survivors to improve their chances for successful reintegration into society after their stay in the OSSC/shelter while also helping prevent re-victimization over time. This includes economic empowerment activities (e.g., livelihood programs, microfinance, etc.), long-term psychosocial support, training on human rights and other important concepts, referral systems for other needed support, etc. Support may
include capacity building activities to ensure that the new programs can be successfully implemented by the staff.

2. **Upgrade the facilities** to improve its accessibility, particularly for people with various disabilities and other vulnerable groups. The OSSC/shelter must be able to exhibit that the planned upgrades are based on feedback gathered from current and previous clients, as well as people with disabilities and other vulnerable groups that are being targeted.

Applicants will be requested to submit a Project Proposal (see attached Application Form) to include details of their plans for expansion and upgrading.

Aside from support to implement the planned improvements on the OSSC/shelter, the communities in which the OSSCs/shelter is located will also receive additional support for the implementation of a BCC model in their communities in collaboration with UNFPA’s technical staff and consultants. For this reason, additional information about the OSSC/shelter’s immediate community will also be requested in the Application Form and would be considered in the selection of the OSSCs and shelters.

C. **Requirements**

Any OSSC\(^1\) or shelter\(^2\) in Mongolia that is focused on providing services primarily to **survivors of domestic violence** (adults and children of all genders) may apply given the following eligibility requirements are fulfilled:

- Operational for at least 6 months at the time of application
- Holds legal status and officially registered with relevant authorities
- Managed by the local government or an NGO
- Employs a sufficient number of staff with relevant education and professional background to implement the proposed Project
- Does not act as an intermediary body in the Project, but as the direct implementer in the planning, management, implementation, and monitoring of the proposed Project
- OSSCs and shelters that are currently receiving or have previously received funding from other donors for their establishment, operations and human resources may apply.

D. **Technical Assessment of the Project Proposals**

The project proposals will be assessed in accordance with the evaluation criteria set in the evaluation grid below by the panel created by the UNFPA Management.

<table>
<thead>
<tr>
<th>Evaluation criteria</th>
<th>Score</th>
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<tbody>
<tr>
<td>1. Capacity of the Organization</td>
<td>15</td>
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<tr>
<td>1.1. The organization has a proven track record of providing services to survivors of GBV</td>
<td>5</td>
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</tbody>
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1. A **One Stop Service Center** for GBV survivors is a single facility providing all immediate needs of the clients, like safe accommodations, protection, legal, psychosocial, medical and health services. While most basic and immediate services are available in-house, OSSCs may refer more specialized services to external experts.

2. A **shelter** for GBV survivors provides safe accommodations and other basic support (food, clothing, etc.) for the clients, but all other immediate needs are referred to other facilities.
1. The organization has a proven track record of implementing GBV/DV related projects

2. Quality of the Project Proposal

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<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Score</th>
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<tbody>
<tr>
<td>2.1</td>
<td>The proposed project provides a clear and actionable strategy to address the objectives of this Project (see Section B)</td>
<td>10</td>
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<tr>
<td>2.2</td>
<td>The proposed project identifies planned results/objectives that are time-bound, specific and finite that either (1) does not require further funding to sustain, or (2) is self-sufficient and generates the necessary funding to sustain it</td>
<td>10</td>
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<tr>
<td>2.3</td>
<td>The proposed project focuses on expanding the services in the OSSC/shelter to include reintegration services</td>
<td>15</td>
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<tr>
<td>2.4</td>
<td>The proposed project focuses on improving the OSSC/shelter facilities to be more accessible to people with various disabilities and other vulnerable groups as identified</td>
<td>15</td>
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<tr>
<td>2.5</td>
<td>The proposal demonstrates knowledge of the current GBV situation in their communities, and provides a viable approach to working in partnership with stakeholders in the community to achieve the proposed results</td>
<td>10</td>
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<tr>
<td>2.6</td>
<td>The proposed project activities are clearly defined, with a clear link to the project’s objectives</td>
<td>5</td>
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3. Community Profile

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<tr>
<td>3.1</td>
<td>Community faces unique vulnerabilities and GBV challenges that can be addressed by the project, and/or have unique resources and opportunities that could improve and amplify the positive results of the Project.</td>
<td>5</td>
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<tr>
<td>3.2</td>
<td>Capacity and commitment of local government as shown in previous support to GBV issues, existing coordination structures, and other evidence provided.</td>
<td>5</td>
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4. Value for Money

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<tr>
<td>4.1</td>
<td>The proposed costs are necessary and realistic (economy), are proportionate to the proposed activities (efficiency), and the proposed activities are likely to achieve positive results (effectiveness).</td>
<td>10</td>
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Maximum Total Score: 100

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**E. How to Apply**

Interested parties are encouraged to apply by submitting the following documents in Mongolian or English language via email to procurement@unfpa.org.mn before 25 May 2021, 6:00 pm.

- Accomplished project proposal application form (use template available at UNFPA Mongolia webpage)
- Detailed budget for grant amount requested
- Provisional timeline for the implementation of the proposed project, which can span from 15 June 2021 to 31 May 2023 (2 years)
- Copy of valid legal registration in the country or equivalent
- Letter of support from the Governor of the province or district
Applications that fail to submit all documents by the deadline will be disqualified.

Potential applicants are invited to submit any requests for clarification in writing to batsuuri@unfpa.org by 15 May 2021. UNFPA will be compiling the written responses to the received clarification requests and will be publishing this information for all potential applicants on 20 May 2021 at the UNFPA Mongolia website.

The timeline of the selection process will be as follows:

- **25 May 2021** – Deadline for applications
- **26 May to 12 June 2021** – Selection process by the panel
- **13 June 2021** – Selected project sites will be announced.
- **15 June 2021** – Implementation of proposed project begins

For more information about UNFPA Mongolia, visit the website at [https://mongolia.unfpa.org](https://mongolia.unfpa.org)

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